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Nakhchivan, Azerbaijan

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### **Profile**

Highly competent communicator skilled in multitasking and effectively communicating with others. Experienced in managing employee and community programs, and dedicated to successfully directing business operations.

# **Employment History**

Computer operator, NakhchivanQaz LLC, Nakhchivan

August 2007 — February 2008

- Utilized computer software to manage financial records, accounts and transactions
- Utilized computer systems to access customer accounts and provide accurate information

### HR specialist, LAXAS-SS LLC, Nakhchivan

*August 2008 — January 2009* 

 Implemented a new organizational structure that streamlined communication, improved efficiency, and reduced operational costs

# Dispetcher, NakhchivanQaz LLC, Nakhchivan

February 2009 — January 2010

- Handled customer complaints calmly and professionally, resolving customer issues in a timely manner
- Produced documents and reports upon department head's request.
- Timely response and recording of incoming calls, timely notification of emergency service personnel

### Tax Officer, Nizami Municipality, Baku

January 2012 — August 2012

- Analyzed complex tax documents and prepared accurate tax returns for the Municipality
- Registering the complaints of the population living in the area, bringing them to the management in weekly meetings and carrying out work in the direction of elimination
- Ensuring familiarity with the tax code and providing detailed information to persons with real estate

# Engineer - technic, Nakhchivan AR İnternet Center

March 2013 — June 2016

- Greeted customers in a friendly and professional manner
- Handled customer complaints calmly and professionally, resolving customer issues in a timely manner
- Created reports and documents as requested by the office manager

# Skills Microsoft Office Teamwork Leadership Adaptability Fast Learner Ability to Work Under Pressure Computer Skills Conflict Resolution

# Head of Technical Support Department, Naxtel 4G LLC, Nakhchivan

*June 2016 — October 2020* 

- Provide technical support and training to line personnel to ensure safe and effective operation of equipment
- Develope a knowledge base of common issues and solutions to improve customer self-service and reduce the need for technical support
- Ensuring technical security in all base stations
- Conducting regular frequency tests to ensure LTE network availability throughout the region
- · Timely and on-site elimination of hard and soft problems

### HRM Teacher, Nakchivan State University, Nakhchivan

September 2020

- Conduct parent-teacher conferences to discuss student progress and develop strategies for improvement
- Create and manage student and teacher accounts in the virtual learning environment
- Implemente behavior management strategies to reduce disruptive behaviors and promote positive student-teacher interactions

# Vice Dean of Facutly at University, Nakhchivan State University, Nakhchivan

February 2022

- Organize and present several lectures at national and international conferences
- Coordinate faculty activities
- Oversee academic programs
- Manage student affairs
- Advise students and address concerns
- Assist in curriculum development and review
- Support faculty research initiatives
- Handle administrative tasks
- Ensure compliance with university policies
- Collaborate with external partners and stakeholders
- Enhance educational and career opportunities for students
- Organize faculty meetings and events

## Education

## Bachelor, Nakhchivan State University, Nakhchivan

September 2007 — July 2011

**Public Administration** 

# Master, Azerbaijan State Economic University, Baku

*September 2011 — July 2013* 

**Public Administration** 

# PhD, Nakhchivan State University

*September 2021 — July 2025* 

### Organization and management of enterprises

### **Publications**

1.

2 nsan resurslarının idar? edilm? sind? beyn? lxalq t? crüb? l? rin müqayis? li t? hlili, Naxçıvan Dövl? t Universiteti, Elmi? s? rl? r Jurnalı, ? ctimai elml? r seriyası? 6(107). 2020, s. 45-48.

2.

Naxçıvanda mövcud turizm potensialı v ②ondan istifad ②nin problem ②ri, Naxçıvan Muxtar Respublikasında ②nnovasiyalı iqtisadi inki ②af v ②müasir maliyy ②mexanizm ②ri "mövzusunda Respublika Elmi-Praktik Konfransının Materiallari. NDU, "Qeyr ②t" n ② ?riyyatı, 2021, s. 216-219.

3.

Naxçıvan Muxtar Respublikasında turizmin inki? af istiqam? tl? ri,

Kollektiv monoqrafiya, Naxçıvan 2022, "2 c2 mi" N2 2 riyyat-Poligrafiya Birliyi, s. 144

4.

Qaraba? a "BÖYÜK QAYIDI?" konteksind? turizm ink? afı,

5.

Z¹ ng² zur d² hlizi v² onun Az² rbaycanda transs² rh² d turizm üçün ² h² miyy² ti, International Tourism and Cultural Heritage Congress

CONGRESS BOOK((tezis) Marmaris Üniversitesi Kasım / November 2023 Sayı: UTKM-5 ISBN: 978-625-00-1767-8, s. 497

6.

Z? ng? zur D? hlizinin Türkiy? il? Az? rbaycan arasında turizm baxımından heritage Congress, CONGRESS BOOK((tezis) Marmaris Üniversitesi Kasım / November 2023 Sayı: UTKM-5 ISBN: 978-625-00-1767-8

s. 499

7.

Naxçıvan Muxtar Respublikasında turizm potensialının v2 yerli özünüidar2 nin t2 dqiqi, Kollektiv monoqrafiya, Ümummilli lider Heyd2 r2 liyevin anadan olmasının 100-illiyin2 "h2 sr edilmi2 Kollektiv monoqrafiya, Naxçıvan 2023, "2 c2 mi" N2 2 riyyat - Poliqrafiya Birliyi, s. 142-177

8.

Texnoparkların növl? ri v? qurulu? modell? ri, TEXNOPARKLARIN T? HS? LD? V? ? QT? SAD? ? NK? ? AFDA ROLU" MÖVZUSUNDA BEYN? LXALQ S? MPOZ? UM, NDU, "Qeyr? t"n? ? riyyatı, 2023, s.24-29

9

2 m2 kda? li? ın gücl? ndirilm? sind? Az? rbaycanın rolu: ya? ıl enerji v? logistika C? nubi Qafqazın iqtisadi inteqrasiyasının katalizatorları kimi, AEM (Azerbaijan Science Center ), SCIENTIFIC RESEARCH

2024-04 | Journal article, DOI: <u>10.36719/2789-6919/32/45-48</u>

Part of ISSN: <u>2789-6919</u>

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Global Challenges of Regional Management in The Modern World: The Main Factors Shaping the Infrastructure Base of Regional Management, International Journal of Religion, 2024-07-27 | Journal article

DOI: 10.61707/aqafdd59

Part of ISSN: <u>2633-3538</u>

Part of ISSN: <u>2633-352X</u>